

I, Zsolt Csaba Stverteczky, as the Managing Director of SSH-System Ltd., hereby declare that SSH-System Ltd. (registered office: Ipartelep utca 2-4., H-2084 Pilisszentiván) provides a lifetime warranty for the SSH100R and SSH100RC thermal and acoustic insulation straw mats manufactured and distributed by the company under the following conditions:

1. Scope of the Warranty

The warranty ensures that SSH100R and SSH100RC straw mats, when properly installed into a building structure, retain their thermal and acoustic insulation properties as specified in the performance declaration and continue to perform their insulation function throughout the lifetime of the building, provided that:

- The structural integrity of the building remains intact, and
- The product is not exposed to conditions that may degrade its quality.

2. Duration of the Warranty

The warranty remains valid for the lifetime of the building, subject to the following conditions:

- The product has been professionally installed in accordance with the prescribed technical guidelines.
- The building structure remains intact and is not exposed to external factors that could affect the material's functionality.

3. Conditions for Warranty Validity

The warranty is valid only if:

- The installation complies with the manufacturer's technical requirements (see Application Guide).
- The customer possesses proof of purchase and professional installation documentation.
- The building's structural integrity has not been compromised or modified in a way that affects the product's properties.

4. Exclusions from the Warranty

The warranty does not apply in the following cases:

- Incorrect or unprofessional installation.
- Negligent maintenance (e.g., damaged plaster).
- Demolition or structural modification of the building or its parts where the product is installed.
- Exposure to extreme external factors, such as water damage, fire, or chemical corrosion.
- Improper use of the product or installation in an environment that does not comply with prescribed building regulations.

5. Performance Guarantee

The warranty guarantees that the SSH100R and SSH100RC thermal and acoustic insulation straw mats meet the technical parameters specified in the performance declaration.

The performance data is certified by the European Technical Assessment ETA-24/0677, issued by ÉMI Building Quality Control Innovation Nonprofit Ltd.

6. Warranty Claim Procedure

Warranty claims must be submitted in writing to the following contact details:

SSH-System Ltd. – Customer Service

Address: Ipartelep utca 2-4., H-2084 Pilisszentiván

Phone: +36 70 558 8888

Email: info@szalmapaplan.hu

Warranty claims will be processed, and the product will be repaired or replaced within a maximum of 30 days.

Date: Pilisszentiván, 2024.09.09.


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Stverteczky Zsolt
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